Itam	4	
Item	#	5

# SEMINOLE COUNTY GOVERNMENT AGENDA MEMORANDUM

DEDARTMENT: Community Continue Bullous
DEPARTMENT: Community Services DIVISION: Community Assistance
AUTHORIZED BY: Phillip C. Stalvey CONTACT: David Medley EXT. 3363
Agenda Date <u>01-10-06</u> Regular Consent Work Session Briefing Public Hearing – 1:30 Public Hearing – 7:00
MOTION/RECOMMENDATION: Authorization for the chairman to execute the agreement between Seminole County and The Seminole Community Mental Health Center.
BACKGROUND: On August 4, 2005, during the Budget Work Session, the Board of County Commissioners awarded The Seminole Community Mental Health Center \$50,000.00, in addition to the already budgeted \$200,000.00, to provide state mandated mental health services for some of Seminole County's most vulnerable citizens. The attached contract includes the additional funding appropriation and will go to fund the most critical mental health services, as identified by the Seminole Community Mental Health Center.

Attachment

Reviewed by:
Co Atty: 1.27-05
DFS:
Other:
DCM:
CM:
File No. CCS05

#### SEMINOLE COMMUNITY MENTAL HEALTH CENTER, INC.AGREEMENT

THIS AGREEMENT is made and entered this \_\_\_\_\_ day of \_\_\_\_\_,

20\_\_\_\_\_, by and between SEMINOLE COUNTY, a political subdivision of the

State of Florida, whose address is Seminole County Services Building,

1101 East First Street, Sanford, Florida 32771, hereinafter referred to

as the "COUNTY," and SEMINOLE COMMUNITY MENTAL HEALTH CENTER, INC. a

Florida not-for-profit corporation, whose address is 237 Fernwood

Boulevard, Fern Park, Florida 32730, hereinafter referred to as the

"CENTER".

#### WITNESSETH:

WHEREAS, Chapter 394, Part IV, Florida Statutes, known as "The Community Alcohol, Drug Abuse, and Mental Health Services Act," provides for a program of comprehensive community mental health services and authorizes counties within the State of Florida to participate in the funding thereof; and

WHEREAS, the CENTER provides comprehensive mental health services to residents of Seminole County, Florida; and

WHEREAS, the COUNTY has authorized funding of the CENTER, whose programs and services are deemed to serve a COUNTY purpose; and

WHEREAS, the COUNTY has appropriated funds to assist in furtherance of the aforementioned COUNTY purpose,

NOW, THEREFORE, in consideration of the mutual covenants, promises and representations contained herein and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties hereto agree as follows:

Section 1. Recitals. The above recitals are true and correct and form a material part of the Agreement upon which the parties have relied.

Section 2. Term. This Agreement shall take affect on October 1, 2005, the date of signature by the parties notwithstanding and shall remain in effect for a period of five (5) years, unless earlier terminated as provided herein.

Section 3. Termination. This Agreement may be terminated by either party at any time, with or without cause, upon not less than thirty (30) days written notice delivered to the other party, as provided for herein, or, at the option of the COUNTY, immediately in the event that the CENTER fails to fulfill any of the terms, understandings or covenants of this Agreement. The COUNTY shall not be obligated to pay for any services provided or costs incurred by the CENTER after the CENTER has received notice of termination. In the event there are any unused COUNTY funds, the CENTER shall promptly refund those funds to the COUNTY or otherwise utilize such funds as the COUNTY directs. Any requirements set forth in Sections 7, 8, 9 and 12 hereunder shall survive the term of this Agreement as a whole.

Services 4. Services. The CENTER shall use funds from this Agreement in conjunction with monies granted by the State of Florida, the Federal government, or any public or private agency to provide comprehensive mental health services in accordance with Chapter 394, Part IV, Florida Statutes, to residents of Seminole County, Florida, as described in Exhibit "A" attached hereto and incorporated herein by reference.

Section 5. Revenue From Other Sources. CENTER agrees to furnish the COUNTY with information regarding all revenues relating to the programs or services that are the subject of this Agreement received by CENTER during the term of this Agreement. It is understood that CENTER has not previously entered into, and shall not enter into, an agreement with any other party, including service recipients hereunder, whereby

CENTER would be paid for providing the above services except as specified in Section 4 herein.

Section 6. Indemnification. The CENTER agrees to hold harmless, indemnify and defend the COUNTY, its commissioners, officers, employees and agents from and against any and all liability, claims for damages, and suits for any injury to any person or persons, or damages to any property of any kind whatsoever arising from, allegedly arising from, or in any way related to the provision of services hereunder by the CENTER. This Agreement by the CENTER to indemnify and hold the COUNTY harmless shall include all charges, expenses and costs, including attorneys' fees, incurred by the COUNTY on account of or by reason of such injuries, damages, liability claims, suits or losses and on damages growing out of same.

#### Section 7. Insurance.

- (a) The CENTER shall provide, pay for, and maintain in force at all times during the term of this Agreement, such insurance, including Workers' Compensation Insurance, General Liability Insurance, and Property Damage Insurance, as will provide the COUNTY with the protection contained in the foregoing Indemnification provision.
- (b) Such policy or policies shall be issued by companies authorized to do business in the State of Florida. The CENTER shall specifically protect the COUNTY by either naming the COUNTY as a named insured under such policies, or, in the alternative, by providing an endorsement in accordance with the Indemnification provision herein. Such policies shall contain, as a minimum, the following provisions, coverages and policy limits of liability:
- (1) General Liability Insurance. The CENTER shall carry limits of not less than ONE HUNDRED THOUSAND AND NO/100 DOLLARS (\$100,000.00) for injuries, including accidental or wrongful death to

any one person and subject to the same limit for each person, in an amount not less than TWO HUNDRED THOUSAND AND NO/100 DOLLARS (\$200,000.00) on account of one occurrence.

- (2) Property Damage Insurance. The CENTER shall carry limits in an amount not less than ONE HUNDRED THOUSAND AND NO/100 DOLLARS (\$100,000.00) for property damage on account of any one claim and in an amount not less than TWO HUNDRED THOUSAND AND NO/100 DOLLARS (\$200,000.00) for property damages on account of any one occurrence.
- shall furnish to the COUNTY a certificate or written statement of the above required insurance. The policies evidencing the required insurance shall contain an endorsement to the effect that cancellation or any material change in the policies adversely affecting the interests of the COUNTY in such insurance shall not be effective until thirty (30) days after written notice thereof is received by the COUNTY. A certified copy(ies) of the required policies is/are attached hereto and incorporated herein as Exhibit "B".
- (d) The maintenance of the insurance coverage set forth herein shall not be construed to limit the CENTER'S liability under the Indemnification provision set forth hereinabove.
- (e) The CENTER agrees to insert the substance of this section, including this paragraph (e) in all subcontracts hereunder.
- Section 8. Billing and Payment. The COUNTY hereby agrees to provide financial assistance to the CENTER up to a maximum sum of TWO HUNDRED FIFTY THOUSAND AND NO/100 DOLLARS (\$250,000.00) annually for all services provided hereunder by the CENTER during the term of this Agreement. Said sum is payable in monthly installments upon:
- (a) Receipt by the COUNTY of a payment request. Such request for payment shall only be for services specifically provided for herein; and

- (b) Verification by the Manager of the COUNTY's Community Assistance Division that the services for which reimbursement is sought are in accordance with service projections as described in Exhibit "A" and that the CENTER has complied with the reporting requirements contained hereinafter.
  - (c) Payment requests shall be sent to:

Original and one copy to:

Principal Analyst Community Assistance Division 400 West Airport Boulevard Sanford, Florida 32773

Section 9. Reporting Requirements. The CENTER shall submit to the COUNTY by the 30th day of each month:

- (a) A report in the format attached hereto and incorporated herein as Exhibit "C" delineating for the preceding month the following:
- (1) A listing of objectives and projected service levels to benefit the COUNTY during the term of this Agreement;
- (2) Statistics representing the month's achievements and services provided to the COUNTY including, if applicable, the number of clients served, the number of lectures given and the number of volunteers trained;
- (3) Statistics showing the cumulative achievements and services provided to the COUNTY to date;
  - (4) The percent of projections achieved to date;
- (5) A narrative assessment of progress toward accomplishing goals and objectives for service to the COUNTY. This assessment shall be in paragraph form and include such information as the general progress of the agency, any problems that might exist for the agency and special comments on particular program components;
- (b) Such additional information as required by the COUNTY to assess program effectiveness; and

- (c) Notwithstanding the above, the CENTER shall submit on a quarterly basis, a financial report reflecting total agency receipts and expenditures as set forth in a profit and loss statement acceptable to the COUNTY.
- (d) Notwithstanding the above, the CENTER shall submit on a quarterly basis a quarterly logic model report in the format attached hereto and incorporated herein as Exhibit "D".

Section 10. Unavailability of Funds. If the COUNTY shall learn that funding from the State of Florida or the Federal government cannot be obtained, or continued on a matching basis, this Agreement may be terminated immediately, at the option of the COUNTY, by written notice of termination to the CENTER as provided hereinafter. The COUNTY shall not be obligated to pay for any services provided or costs incurred by the CENTER after the CENTER has received such notice of termination. In the event there are any unused COUNTY funds, the CENTER shall promptly refund those funds to the COUNTY or otherwise use such funds as the COUNTY directs.

Section 11. Access to Records. The CENTER shall allow the COUNTY, its duly authorized agent and the public access to such of the CENTER'S records as are pertinent to all services provided hereunder, at reasonable times and under reasonable conditions for inspection and examination in accordance with Chapter 119, Florida Statutes.

**Section 12. Audit.** The CENTER shall submit to the COUNTY an annual audit report during the term of this Agreement on or before December 31<sup>st</sup> of each year, or within ninety (90) days following the termination of this Agreement, whichever occurs earlier.

Section 13. Records and Reports. The CENTER shall maintain detailed records available to the COUNTY in accordance with Chapter 119, Florida Statutes, of all services provided pursuant to the Baker Act

including, the number of admissions for mental health treatment, cost to the COUNTY of treatment and such other records ordinarily maintained when performing mental health services.

Section 14. Notices. Whenever either party desires to give notice unto the other, it shall be given in writing by certified United States mail, with return receipt requested, and sent to:

#### FOR COUNTY

Manager, Community Assistance Division 400 West Airport Boulevard Sanford, Florida 32773

#### FOR CENTER

Wes Newsome, Director Seminole Community Mental Health Center, Inc. 237 Fernwood Boulevard Fern Park, Florida 32730

Either of the parties may change, by written notice as provided above, the person or address for receipt of notice.

Section 15. Assignments. Neither party to this Agreement shall assign this Agreement, nor any interest arising herein, without the written consent of the other.

Section 16. Compliance with Laws and Regulations. In providing all services pursuant to this Agreement, CENTER shall abide by all statutes, ordinances, rules, and regulations pertaining to, or regulating the provisions of, such services, including those now in effect and hereafter adopted. Any violation of said statutes, ordinances, rules, or regulations shall constitute a material breach of this Agreement, and shall entitle the COUNTY to terminate this Agreement immediately upon delivery of written notice of termination to CENTER as provided hereinabove.

Section 17. Equal Opportunity. The CENTER agrees that it will not discriminate against any eligible person receiving services under this Agreement because of race, color, religion, sex, age, national origin,

or disability and will take steps to ensure an eligible person receives such services without regard to race, color, religion, sex, age, national origin, or disability.

#### Section 18. Independent Contractor.

- (a) It is agreed by the parties that at all times and for all purposes within the scope of this Agreement, the relationship of the CENTER to the COUNTY is that of independent contractor and not that of employee.
- (b) No statement contained in this Agreement shall be construed so as to find the CENTER, including its officers, employees and agents, an employee of the COUNTY, and the CENTER, its officers, employees and agents shall not be entitled to the rights, privileges or benefits of COUNTY employees.

#### Section 19. Conflict of Interest.

- (a) CENTER agrees that it will not engage in any action that would create a conflict of interest in the performance of its obligations pursuant to this Agreement with the COUNTY or which would violate or cause others to violate the provisions of Part III, Chapter 112, Florida Statutes, relating to ethics in government.
- (b) CENTER hereby certifies that no officer, agent or employee of the COUNTY has any material interest (as defined in Section 112.312(15), Florida Statutes, as over 5%) either directly or indirectly, in the business of CENTER to be conducted here, and that no such person shall have any such interest at any time during the term of this Agreement.
- (c) Pursuant to Section 216.347, Florida Statutes, CENTER hereby agrees that monies received from the COUNTY pursuant to this Agreement shall not be used for the purpose of lobbying the Legislature or any other Federal or State agency.

#### Section 20. Entire Agreement.

- It is understood and agreed that the entire Agreement of the parties is contained herein and that this Agreement supersedes all oral agreements and negotiations between the parties relating to the subject matter hereof as well as any previous agreements presently in effect between the parties relating to the subject matter hereof.
- Any alterations, amendments, deletions, or waivers of the provisions of this Agreement shall be valid only when expressed in writing and duly signed by the parties.

IN WITNESS WHEREOF, the parties to this Agreement have caused their names to be affixed hereto by the proper officers thereof for the purposes herein expressed.

ATTEST:

(Corporate Seal)

SEMINOLE COMMUNITY MENTAL HEALTH CENTER, INC.

LINDA GREGORY, Presi

Date:\_

STATE OF FLORIDA ) COUNTY OF SEKINGLE)

I HEREBY CERTIFY that, on this  $177^{11}$  day of  $\Lambda$ before me, an officer duly authorized in the State and County aforesaid to take acknowledgments, personally appeared LINDA GREGORY and TONY TIZZIO, as President and Secretary, respectively, of SEMINOLE COMMUNITY MENTAL HEALTH CENTER, INC., a non profit corporation organized under the laws of the State of Florida, who are personally known to me or who have as identification and did take an oath. produced They acknowledged before me that they executed the foregoing instrument

as such officers in the name and on behalf of the corporation, and that they also affixed thereto the official seal of the corporation

(Notary Seal)

120001 Notary Public in and for the County

and State Aforementioned

**DEBORAH J. BEAIRSTO** Notary Public, State of Florida My comm. expires Oct. 4, 2008 No. DD342162 Bonded thru Ashton Agency, Inc. (800)451-4854

#### ATTEST:

### BOARD OF COUNTY COMMISSIONERS SEMINOLE COUNTY, FLORIDA

	By:
MARYANNE MORSE Clerk to the Board of County Commissioners of	, Chairman
Seminole County, Florida.	Date:
For the use and reliance of Seminole County only.	As authorized for execution by the Board of County Commissioners at their, 20
Approved as to form and legal sufficiency.	regular meeting.
Shoan E. Dietrich	

SED/lpk 10/13/05 mental health center

County Attorney

#### 4 Attachments:

Exhibit "A" - Scope of Services
Exhibit "B" - Certificate of Insurance
Exhibit "C" - Seminole County Community Service Agency Report Form
Exhibit "D" - Quarterly Logic Model Report

### **EXHIBIT A: SERVICE & COST PROPOSAL**

**AGENCY NAME:** Seminole County Community Mental Health **AGENCY ADDRESS:** 237 Fernwood Blvd., Fern Park, FL 32730

PRESIDENT/DIRECTOR NAME: Jim Berko AGENCY PHONE NUMBER: (407) 831-2411 AGENCY FAX NUMBER: (407)831-0105 AGENCY E-MAIL: scmhc@mindspring.com

PRESIDENT/DIRECTOR E-MAIL: jimberko@earthlink.com

The above agency will provide the following services for the residents of Seminole County during FY 2005-2006:

1. List the service(s) you plan to provide with Seminole County funds.

Service*	Description (Define a unit of service)
1. CSU	One available bed day
2. Med/Clinic	One hour of outpatient medical service

II. How many of each of the above stated service(s) is the County being asked to fund over the contract term (October 2005-September 2006)?

Service*	Number of County funded units
1. CSU	365 units
2. Med/Clinic	415 units

III. What is the cost of providing each of the service(s) defined in question (I.)?

Service*	Unit Cost (If unit cost is greater than \$5.00, round to the nearest dollar.)
1. CSU	\$286.76 per unit
2. Med/Clinic	\$350.00 per unit

IV. How did you determine the unit cost defined in guestion (III.)?

Service*	How Unit Cost determined
1. CSU	Negotiated rate with District VII SAMH Program Office
2. Med/Clinic	Negotiated rate with District VII SAMH Program Office

\*Not to exceed \$250,000.00

EXHIBIT B:

#### **CERTIFICATE OF LIABILITY INSURANCE** ACORD DATE (MM/DD/YYYY) OP ID KH SEMIN-1 08/18/05 PRODUCER THIS CERTIFICATE IS ISSUED AS A MATTER OFINFORMATION Brown & Brown, Inc. ONLY AND CONFERS NO RIGHTSUPON THE CERTIFICATE Daytona Beach Office HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR P.O. Box 2412 ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. Daytona Beach FL 32115-2412 Phone: 386-252-9601 Fax: 386-239-5729 INSURERS AFFORDING COVERAGE NAIC# INSURED INSURER A: ASPEN SPECIALTY INSURANCE 10717 INSURER B STAR INSURANCE COMPANY SEMINOLE COMMUNITY MENTAL HEALTH CENTER 237 FERNWOOD BLVD FERN PARK FL 32730 18023 INSURER C: PHILADELPHIA INSURANCE INSURER D INSURER E

#### **COVERAGES**

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. AGGREGATE LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

	ADD'I		POLICY NUMBER	POLICY EFFECTIVE	POLICY EXPIRATION	1 14417	
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A	<del>                                   </del>		SS000002 02	00/15/05	06/20/26	EACH OCCURRENCE DAMAGE TO RENTED	\$1,000,000
		CLAIMS MADE X OCCUR	55000002 02	08/15/05	06/30/06	PREMISES (Ea occurence)	\$ 50,000
						MED EXP (Any one person)	\$5,000
		X PROFESSIONAL LIAB	LIMIT \$1,000,000			PERSONAL & ADV INJURY	\$1,000,000
		X DED \$5,000	AGGR \$3,000,000			GENERAL AGGREGATE	\$3,000,000
		GEN'L AGGREGATE LIMIT APPLIES PER:				PRODUCTS - COMP/OP AGG	\$1,000,000
	ļ	POLICY PRO- JECT LOC					
С		AUTOMOBILE LIABILITY ANY AUTO	PHPK133851	08/15/05	06/30/06	COMBINED SINGLE LIMIT (Ea accident)	\$1,000,000
_		ALL OWNED AUTOS	1	00/13/03	00/30/08		
		X SCHEDULED AUTOS				BODILY INJURY (Per person)	\$
į		X HIRED AUTOS X NON-OWNED AUTOS				BODILY INJURY (Per accident)	\$
		X COMPREHENSIVE	DEDUCTIBLE \$ 1,000	Ì		,	
		X COLLISION	DEDUCTIBLE \$ 1,000			PROPERTY DAMAGE (Per accident)	\$
		GARAGE LIABILITY				AUTO ONLY - EA ACCIDENT	\$
		ANY AUTO				OTHER THAN EA ACC \$	
						AUTO ONLY: AGG	\$
		EXCESS/UMBRELLA LIABILITY				EACH OCCURRENCE	\$
	OCCUR CLAIMS MADE					AGGREGATE	\$
							\$
		DEDUCTIBLE					\$
	[	RETENTION \$					\$
		KERS COMPENSATION AND				X WC STATU- TORY LIMITS OTH- ER	
В	"   ANY PROPRIETOR/PARTNER/EXECUTIVE		WC022561300	06/30/05			\$1,000,000
	OFFICER/MEMBER EXCLUDED?  If yes, describe under SPECIAL PROVISIONS below				-	E.L. DISEASE - EA EMPLOYEE	\$1,000,000
						E.L. DISEASE - POLICY LIMIT	\$1,000,000
	OTHE						
C	CR.	IME	PHPK133851	08/15/05	06/30/06	EMPL DISH	\$50,000
С	DIE	RECTORS & OFFICE	PHSD141297	06/30/05	06/30/06	D&O	\$2,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES / EXCLUSIONS ADDED BY ENDORSEMENT / SPECIAL PROVISIONS RE:300 AND 351 S BAY AVE SANFORD FL; 237 FERNWOOD BLVD FERN PARK FL; 919 E 2ND AVE SANFORD.

**CERTIFICATE HOLDER** 

CANCELLATION

SEMIC04

SEMINOLE CNTY, ITS COMMISSIONE OFFICERS EMPLOYEES & AGENTS 200 W COUNTY HOME RD SANFORD FL 32773-6179

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR PRESENTATIVES.

PER PEPRESENTATIVE

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## EXHIBIT C

### Seminole County Community Service Agency Report Form

**Agency Name:** 

Processed date:

No. of corrections:

Original and One Copy to:

Kelly Metcalf, MSW Program Manager Division of Community Assistance

\*Client Service Record (breakdown of all

billable units & client numbers) must be

				Divisi	on of	f Communi	ty Assista	ince	
Month						Т			<u> </u>
Date Mailed/d	lelivered:					<del> </del>			
Reimburseme						\$0.00			
Total No. Of C			h:			ΨΟ.ΟΟ			
			ved this month:						
# of Total (abo	ove) receivir	ing Seminole	Co. funding:						
Amount Agend	cy contribut	ted to progran	m this month:						
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			nade with Semi		Coun				
Δς	Total	Units of Serv	-:	п—					s) if necessary
Service Ag	Goal			Goal		· · · · · · · · · · · · · · · · · · ·	Y Reimbur	rsable Units Unit Cost	
CSU	7665		110	Guai	639		110	Unit Cost	\$0.00
MED/CLINIC	3137		<del> </del>	<u> </u>	261		<del></del>	+	\$0.00
VILU, CL.	1			<del> </del>	20.	<del></del>	<del>                                     </del>	+	\$0.00
	<del>                                     </del>	1		1	$\rightarrow$		<del>                                     </del>	+	\$0.00
	<del>                                     </del>			1	$\rightarrow$		<del>                                     </del>	+ ,	\$0.00
TOTAL	10802	0	0	<del></del>	900		0	) <b>*********</b>	
Indicators Repo complete reque For County Sta Received date	cial report of to orts are due J est will insure aff Only e (original):	total agency re January 31, Ap	receipts and expe pril 30, July 31 ar with the terms of t	enditure nd Octo	es, (Prober 3	rofit and Los 31, 2006. Ti	ss) and Qua	uarterly Outco ipt of your ag	omes and gency's
Complete date	<u>.</u>	1	,	í					

Annual audit-date:	attached prior to processing.
	attached phor to processing.

## EXHIBIT D

Agency: Name of County Funded Program:
OUTCOME MEASUREMENT *Quarterly Outcomes Measurement Reports are due January 31, April 30, July 31, and October 31, 2006*
NOTE: The following questions related to outcome measurement should refer to this specific program. Use more space if needed but please provide concise responses.
DATA ANALYSIS
Projected Outcome 1: (As listed in your contract)  Measurable Objective: Achieved: Projected: Indicators: Must include the threshold that indicates you are achieving the outcome  (a)Area(s): Areas addressed in each outcome  (b)Population: Number of clients:  (c)Dates: Please list dates of when data is collected  (d)Tools: Measurement tools such as surveys, report cards, assessments, ect  (e)Sample Size: (# out of (b))  (f) Response Rate: (% of e who completed)  Quarterly results for Outcome 1:  Successes: Challenges:
Projected outcome 2:  Measurable Objective: Achieved: Projected: Indicators:  (a) Area(s): (b) Population: Number of clients: (c) Dates: (d) Tools: (e) Sample Size: (f) Response Rate:  Quarterly results for Outcome 2:  Successes: Challenges:
Projected outcome 3:  Measurable Objective: Indicators:  (a)Area(s): (b)Population: (c)Dates: (d)Tools: (e)Sample Size: (f) Response Rate:  Quarterly results for Outcome 3:  Successes: Challenges:

# **EXHIBIT D**PROGRAM LOGIC MODEL (Continued)

\*This section must be completed by agency's Executive Director or Program Manager

What insights has staff gained about this program through outcomes based measurement?

What adjustments does staff plan to make to this program based on what has been learned?

Please describe any challenges or success that may have impacted your agency ability to perform.